

WHEELCHAIR TICKET POLICIES for MICHIGAN STADIUM FOOTBALL GAMES

The UNIVERSITY OF MICHIGAN recognizes the needs of persons with disabilities, as defined by the Americans with Disabilities Act (ADA) of 1990 and continues to make every effort to comply with both ADA and State of Michigan accessibility mandates. In addition, the UNIVERSITY OF MICHIGAN, strives to accommodate the individual needs of guests with disabilities and have adopted the following ticket policies:

1. **Wheelchair users:** Wheelchair users and their companion will be permitted, subject to availability, to purchase adjacent seats in a manner which affords them full and equal accessibility. Wheelchair users will be entitled to one wheelchair and one companion seat per game consistent with the normal ticket policies. Wheelchair users will be entitled to the same access to the ticket sales process as customers without disabilities.
2. **Season Tickets:** Season ticket sales for current wheelchair users and their companions can be renewed in the same manner as customers without disabilities, except as noted in this policy. Wheelchair users and their companions shall be afforded a choice of seating locations from among the available wheelchair locations.

New inventory of wheelchair seating will be available for the 2008 season on the east sideline at row 54. Season ticket applications for those seats are now being accepted at the Athletic Ticket Office with priority being given to current season ticket holders and wait list members. There will be no initial priority point program requirement for persons who first purchase these seats in 2008 and 2009. The regular ticket price and preferred seat donation will be applicable to the purchase of these seats. Season tickets will be allocated on a first-come, first-serve basis after applications have been accepted from current season ticket holders and wait list members.

3. **Single Game Tickets:** Subject to availability of accessible seating, the University will offer for sale single game tickets for wheelchair seats and companion seats to the same extent single game tickets are offered to customers without disabilities.
4. **Exchanges:** If wheelchair accessible seating is needed, whether the bench tickets were purchased from the ticket office or otherwise acquired, a person must call the Athletic Ticket Office at 866-296-6849 by 5:00pm on the Wednesday prior to the game to exchange their tickets for a wheelchair and companion ticket. Subject to availability, the ticket office will use its best efforts to provide such tickets in a comparable location to their original bench tickets.

Likewise, a person who has ticket(s) in wheelchair accessible seating and transfers them to a patron who does not need such seating must contact the Athletic Ticket Office by 5:00pm of the Wednesday prior to the game to exchange their tickets for bench seating.

5. **Seats Reserved Exclusively for Individuals Who Use Wheelchairs and their Companions:** No season ticket or individual game ticket will be sold or exchanged to customers without disabilities (other than non-disabled companions of wheelchair users) in any wheelchair location or companion seat. Persons who purchase (season or individual) or exchange tickets in the wc/c seating sections will be subject to verification of need for a wheelchair accessible seating location.